



PATCH ICE BOOKING ARRANGEMENTS

- 1. Patch ice must be booked and paid for by 1pm on the Sunday at the latest for the following week. (Please note it would be very helpful if this could be done by 11am on the Sunday) Club members failing to do so will be unable to skate the next week.**
- 2. No telephone bookings will be accepted, therefore no Club members will “owe” patch ice money.**
- 3. Where a club member is unable to skate then the rink must be informed 24 hours before the booked patch session in order to credit the ice time. Where a Club member fails to do so then no credit will be given.**
- 4. When paying for patch ice, please try and do so during patch ice times or when the desk is not busy. In particular Club members should avoid trying to book and pay patch ice when the public session begins.**
- 5. Where a Club member has already booked patch ice for the week and then require 1 extra session they will be able to book a session providing –**
 - ° It is in advance of the session required and**
 - ° It is booked and paid for at the same time.**
- 6. Gold Card users must book ice as in paragraph 1 above and show their Gold Card. They must also show their Gold Card on arrival at reception.**
- 7. On arrival at the rink please give your name. Only skaters whose names are on the sheet for that session should be on the ice.**
- 8. Clear the rink quickly when the patch ice has finished.**
- 9. Remove rubbish from the surrounding barriers, especially paper hankies.**
- 10. Please show respect for all coaches and rink staff at all times, it costs nothing to be nice.**
- 11. Please pay particular attention to those skaters wearing florescent vests, these member will either be in the lesson or doing their routine, if you see them make sure you stay out of their way this will hopefully avoid accidents.**

Thank you.